







# Connecting Accu-Chek® blood glucose meter with Accu-Chek Connect Online



## Getting started, you will need the following:

1. Accu-Chek blood glucose meter.
2. Accu-Chek Realtyme cable or micro USB data transferable cable.
  - Accu-Chek Realtyme cable can be purchased from Roche Diagnostics, Malaysia.

| Table 1: Meter model & cable to be used  |  |
|--|--|
| Meter that use Accu-Chek Realtyme cable  | Meter that use Micro USB cable   |
|  <p>Accu-Chek Performa<br/>Meter serial no. starts with 68xxxxxxxxx</p>  |  <p>Accu-Chek Active<br/>Meter serial no. starts with GU or GB xxxxxxxxx</p> |
|  <p>Accu-Chek Performa<br/>Meter serial no. starts with 55xxxxxxxxx</p> |  <p>Accu-Chek Guide<br/>Meter serial no. starts with 92xxxxxxxxx</p>        |
|  <p>Accu-Chek Active<br/>Meter serial no. starts with GCxxxxxxxxx</p>   |  <p>Accu-Chek Instant S<br/>Meter serial no. starts with 92xxxxxxxxx</p>    |

3. A computer with internet access.
4. **“Device Link”** software - transfers data from an Accu-Chek blood glucose meter to Accu-Chek Connect Online account. It can be downloaded from Accu-Chek Connect Online website after creating an account.
5. A computer that met the system requirement (refer Table 2 for system requirement).

**Table 2: System requirement**

**Supported Browsers for Accu-Chek Connect Online**

The following browsers are supported:

- Chrome for Windows
- Chrome for Android
- Firefox for Windows
- Microsoft Internet Explorer for Windows
- Microsoft Edge for Windows
- Safari for macOS
- Safari for Apple iOS

**Note:** The system requires that JavaScript and cookies are enabled to run smoothly.

**Supported Operating Systems for Device Link**

- macOS 10.10
- macOS 10.11
- Microsoft Windows 7 (32bit / 64bit)
- Microsoft Windows 8 (32bit / 64bit)
- Microsoft Windows 10 (32bit / 64bit)

**Recommended minimum screen resolution:**

- 1024 x 768 pixels for desktop computers
- 320 pixel width for mobile devices

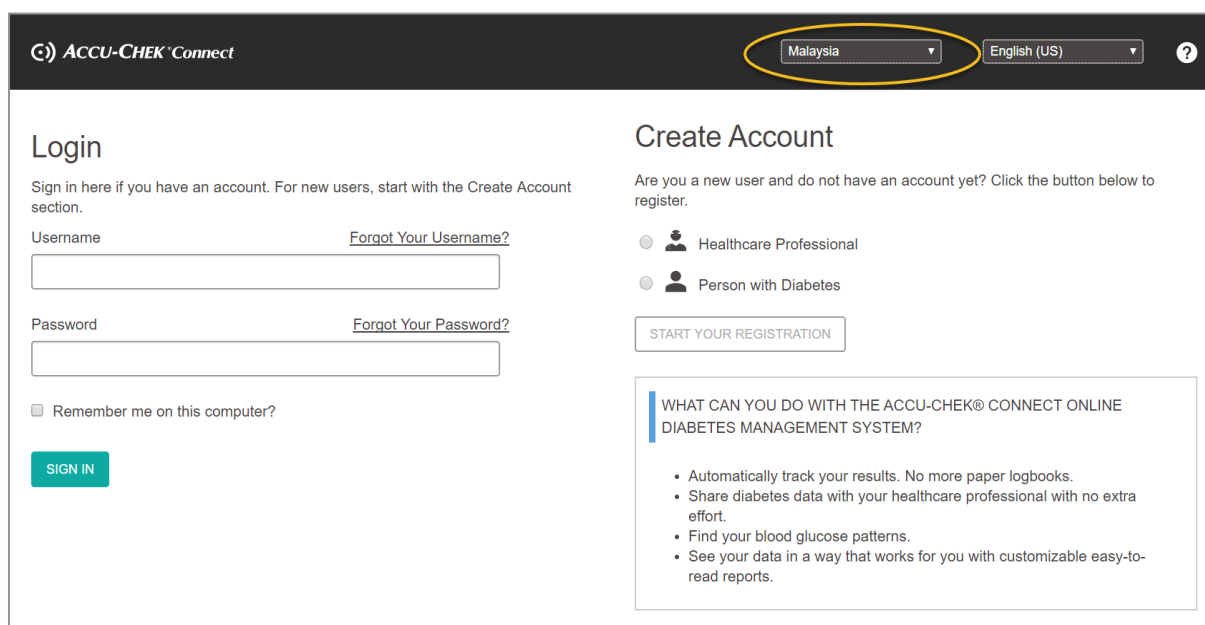
## Setting up an account on the Accu-Chek® Connect Online portal

### Step 1:

Log on to <https://www.accu-chekconnect.com>

### Step 2:

Select **“Malaysia”** from the *Country* drop-down list.



The screenshot shows the Accu-Chek Connect Online portal. At the top, there is a header with the Accu-Chek Connect logo on the left and two dropdown menus on the right: 'Malaysia' (highlighted with a yellow circle) and 'English (US)'. Below the header, the page is divided into two main sections: 'Login' and 'Create Account'.

**Login Section:**

- Text: "Sign in here if you have an account. For new users, start with the Create Account section."
- Username field with a "Forgot Your Username?" link.
- Password field with a "Forgot Your Password?" link.
- Checkbox: "Remember me on this computer?"
- "SIGN IN" button.

**Create Account Section:**

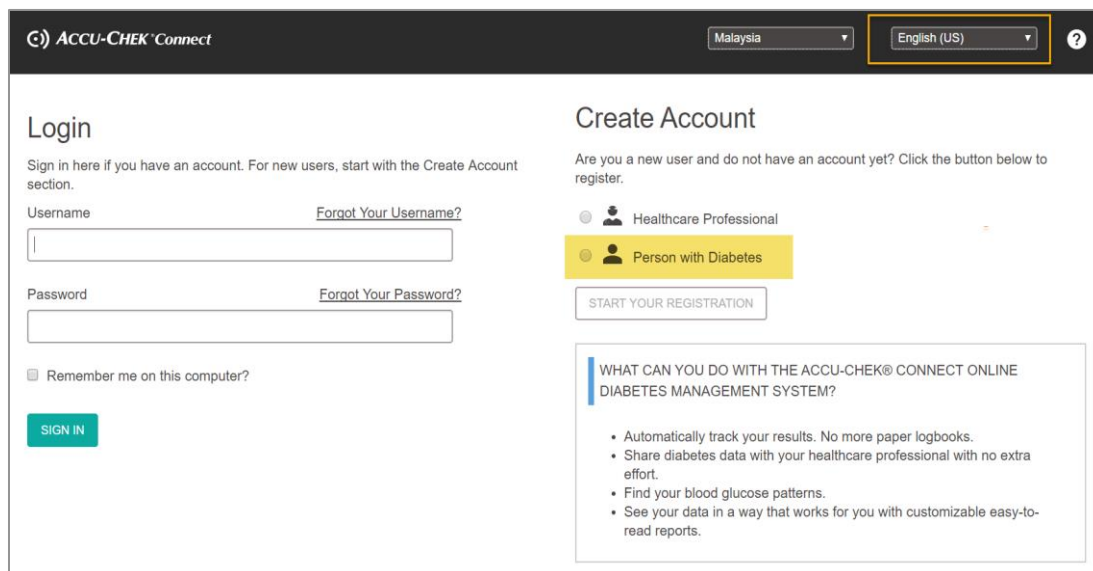
- Text: "Are you a new user and do not have an account yet? Click the button below to register."
- Radio buttons for user types: "Healthcare Professional" and "Person with Diabetes".
- "START YOUR REGISTRATION" button.

**WHAT CAN YOU DO WITH THE ACCU-CHEK® CONNECT ONLINE DIABETES MANAGEMENT SYSTEM?**

- Automatically track your results. No more paper logbooks.
- Share diabetes data with your healthcare professional with no extra effort.
- Find your blood glucose patterns.
- See your data in a way that works for you with customizable easy-to-read reports.

### Step 3:

Select & create a **“Person with Diabetes”** account.



ACCU-CHEK® Connect

Malaysia English (US) ?

### Login

Sign in here if you have an account. For new users, start with the Create Account section.

Username [Forgot Your Username?](#)

Password [Forgot Your Password?](#)

☐ Remember me on this computer?

**SIGN IN**

### Create Account

Are you a new user and do not have an account yet? Click the button below to register.

☐ Healthcare Professional  
☒ **Person with Diabetes**

**START YOUR REGISTRATION**

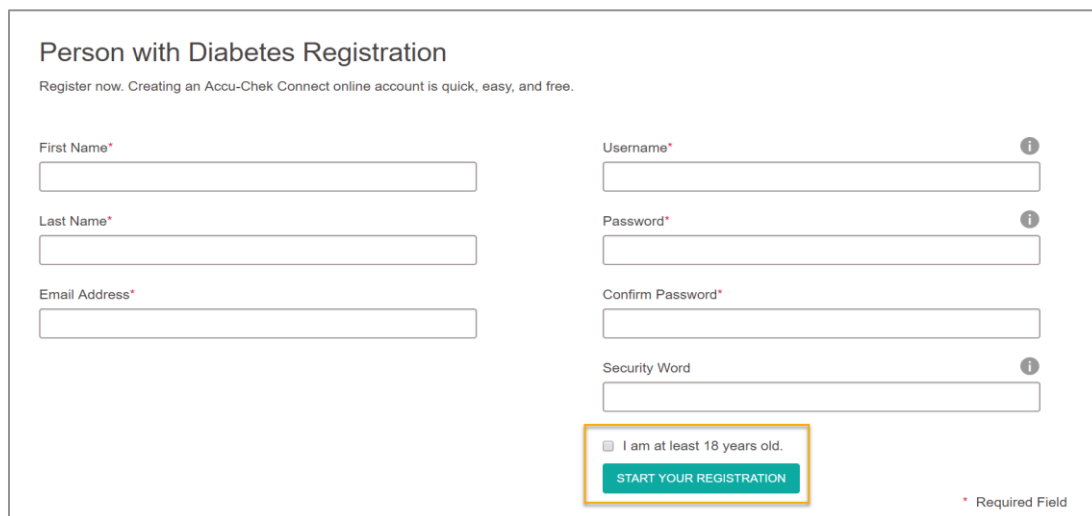
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- Find your blood glucose patterns.
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### Step 4:

Follow the instruction on the screen to create your account.

Complete the information required & click **“Start Your Registration”** & it will lead you to the next page.



### Person with Diabetes Registration

Register now. Creating an Accu-Chek Connect online account is quick, easy, and free.

First Name\* Last Name\* Email Address\*

Username\* Password\* Confirm Password\* Security Word\*

☐ I am at least 18 years old.

**START YOUR REGISTRATION**

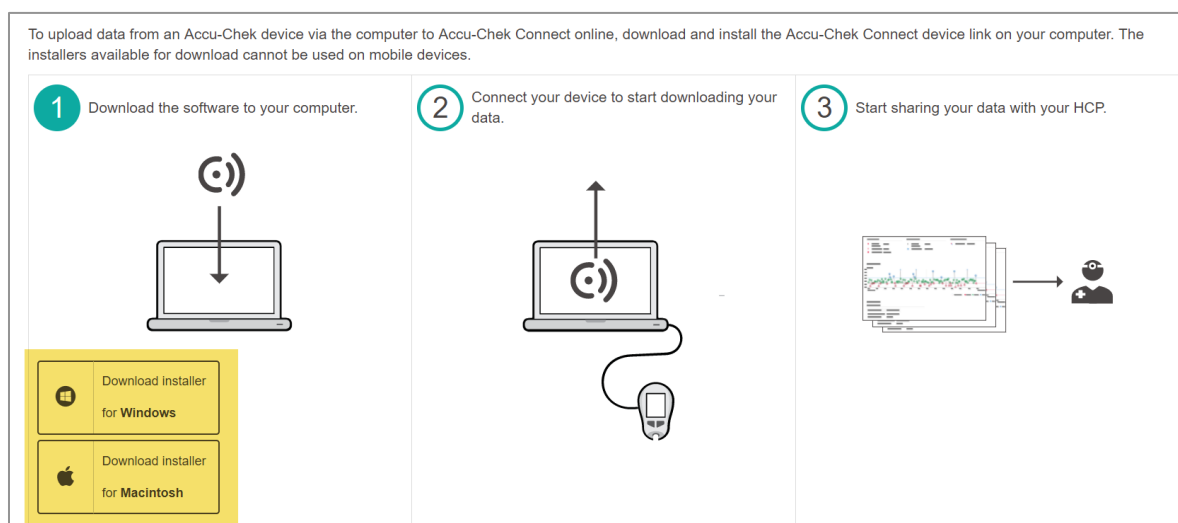
\* Required Field

## Uploading data from your blood glucose meter


### Step 1:

The below screen will appear.

Follow the guide given to download & install the Accu-Chek Connect Device Link by clicking on the installer – based on your computer operating system.













### Step 2:

Launch the Accu-Chek Connect Device Link (you may find the icon  in the system tray or on the desktop).

ACCU-CHEK Connect Device Link is required for uploading data from compatible devices to the Connect Online web application. When running, a Device Link icon appears in the Windows system tray (for computers running a Windows operating system) or on the Mac menu bar (for computers running a Mac OS X operating system).

The Device Link icon indicates the status of the application. Refer to the table below.

| Icon  |   | Meaning   |
|---|---|---|
| PC  | MAC   |   |
|  |  | Automatic Upload is enabled and the system is running as normal.  |
|  |  | Automatic Upload is paused (Manual Upload is enabled).  |
|  |  | The system cannot run due to other software running. Attempts to upload data result in error messages.                        |
|  |  | An optional system update is available.   |
|  |  | A mandatory system update is available. The Device Link application does not function properly until the update is installed. |

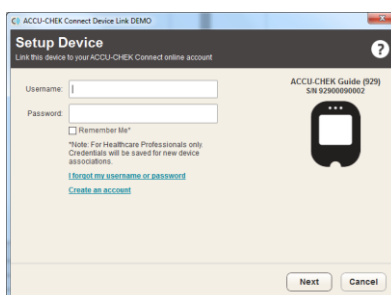
### Step 3:

Connect the meter with the computer using the Accu-Chek Realtime cable or micro USB cable.

(refer table 1 for meter model & cable to be used)



Screen 1



Screen 2



Screen 3

#### Step 4:

**Screen 1** - The above screen will appear, click **“Next”**.

**Screen 2** - You be prompted to key in your username & password for device setup.

(This screen will appear on the first time use of Device Link to transfer data, it will not appear on subsequent use)

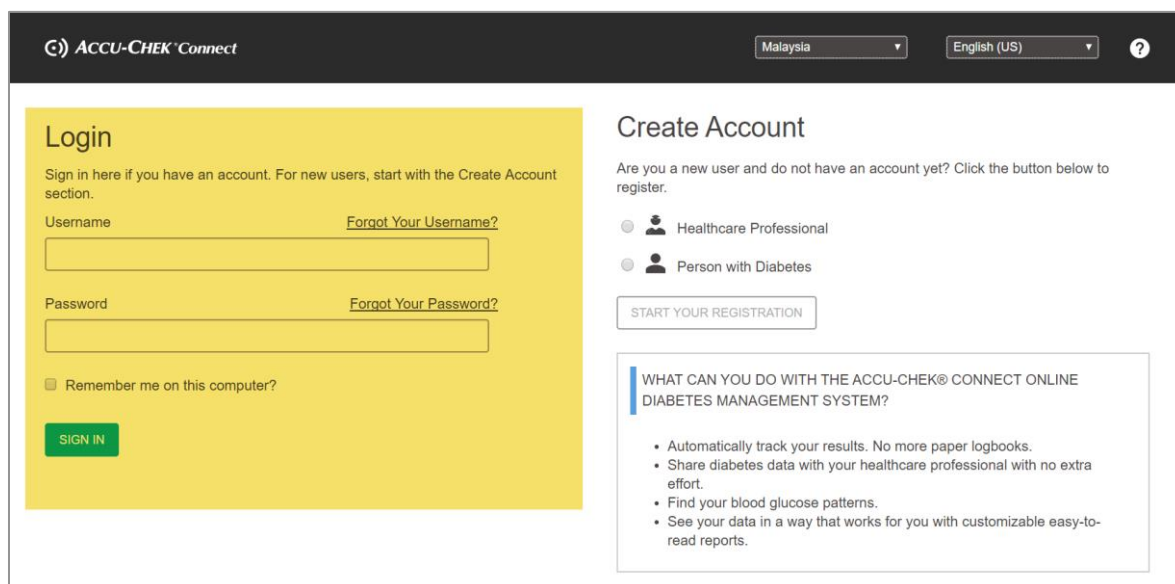
**Screen 3** - Uploading device data in progress.

#### Step 5:

When the upload is complete, your account will automatically lead you to Accu-Chek Connect Online Login page in a browser window.

You need to log in using your username and password again on the browser.

After logging in, the Home page is displayed.



The screenshot shows the Accu-Chek Connect Online interface. At the top, there is a header with the Accu-Chek Connect logo, a dropdown menu for 'Malaysia', a dropdown menu for 'English (US)', and a help icon. The main content area is divided into two sections: 'Login' and 'Create Account'.

**Login Section:** This section has a yellow background. It contains the text 'Sign in here if you have an account. For new users, start with the Create Account section.' Below this, there are two input fields: 'Username' and 'Password'. Each field has a link to 'Forgot Your Username?' and 'Forgot Your Password?' respectively. There is a checkbox labeled 'Remember me on this computer?' and a green 'SIGN IN' button.

**Create Account Section:** This section has a white background. It contains the text 'Are you a new user and do not have an account yet? Click the button below to register.' Below this, there are two radio button options: 'Healthcare Professional' and 'Person with Diabetes'. There is a 'START YOUR REGISTRATION' button.

**WHAT CAN YOU DO WITH THE ACCU-CHEK® CONNECT ONLINE DIABETES MANAGEMENT SYSTEM?**

- Automatically track your results. No more paper logbooks.
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## Subsequent uploading data from your blood glucose meter



Screen 1



Screen 2

### Step1:

Connect the meter with the computer using the Accu-Chek Realtyme cable or micro USB cable.

(refer table 1 for meter model & cable to be used)

### Step 2:

**Screen 1** - The above screen will appear, click **“Next”**

**Screen 2** - Uploading device data in progress

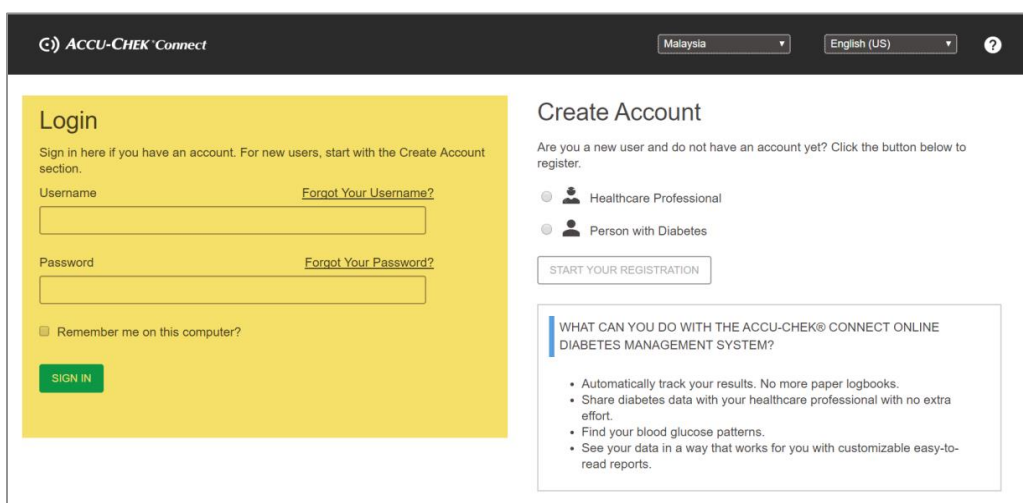


### Step 3:

**Screen 1** - When the upload is complete, your account will automatically lead you to Accu-Chek Connect Online Login page in a browser window. You need to log in using your username and password on the browser.

**Screen 2** - After logging in, the Home page is displayed.

#### Screen 1 – Accu-Chek Online – Login Page



The screenshot shows the Accu-Chek Connect Online Login Page. The page has a dark header with the Accu-Chek Connect logo, location (Malaysia), language (English (US)), and a help icon. The main content area is divided into two sections: Login and Create Account.

**Login Section:**

- Sign in here if you have an account. For new users, start with the Create Account section.
- Username field with a "Forgot Your Username?" link.
- Password field with a "Forgot Your Password?" link.
- ☐ Remember me on this computer?
- SIGN IN** button.

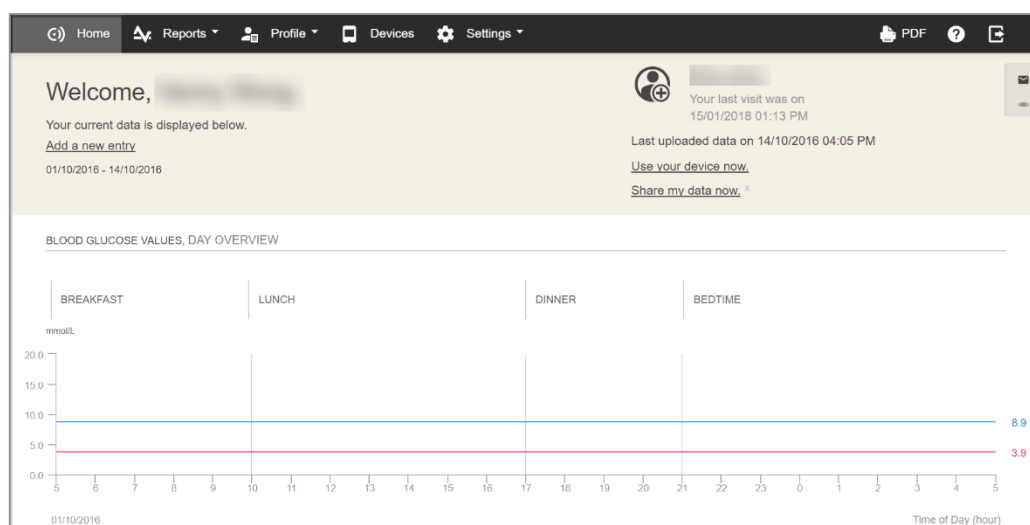
**Create Account Section:**

- Are you a new user and do not have an account yet? Click the button below to register.
- Radio buttons for "Healthcare Professional" and "Person with Diabetes".
- START YOUR REGISTRATION** button.

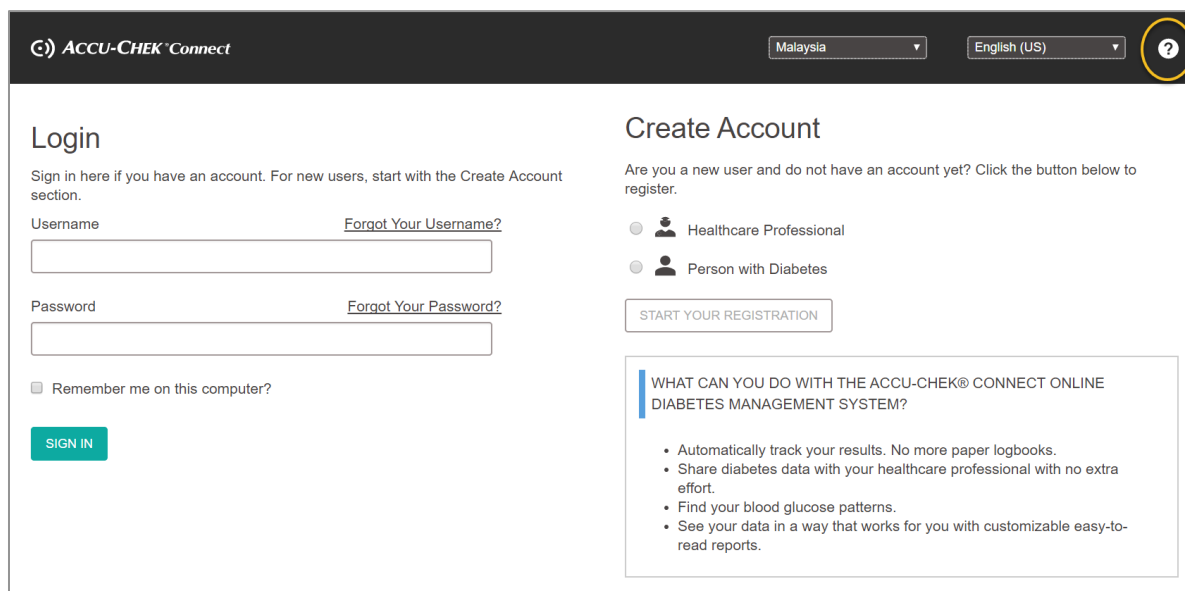
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#### Screen 2 – Accu-Chek Connect Online Home Page



For more information or help, click on the  button on Accu-Chek Connect Online page.



**ACCUCHEK® Connect** Malaysia English (US) ?

### Login

Sign in here if you have an account. For new users, start with the Create Account section.

Username [Forgot Your Username?](#)

Password [Forgot Your Password?](#)

☐ Remember me on this computer?

**SIGN IN**

### Create Account

Are you a new user and do not have an account yet? Click the button below to register.

☐ Healthcare Professional

☐ Person with Diabetes

**START YOUR REGISTRATION**

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**If you have any enquiries, call Accu-Chek Customer Care at: 1-800-88-1313.**

Operating time: Monday to Friday (8.30 AM to 5.30 PM)

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