ACCU-CHEK® Connect

⟨Roche⟩

Diabetes Management App and Online System

Quick Start Guide

Get better connected for better decisions.
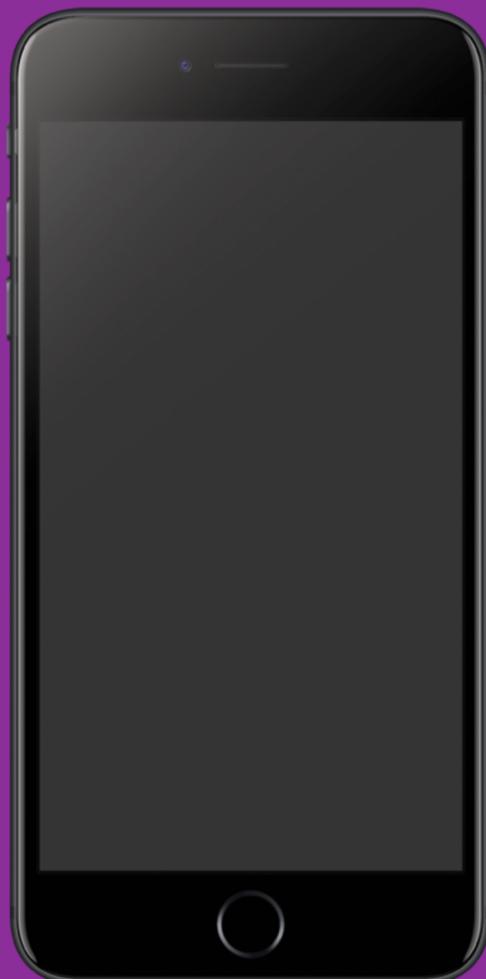
ACCU-CHEK®

Downloading the App

ON YOUR MOBILE DEVICE

Download the free Accu-Chek® Connect diabetes management app* at:

GET IT ON Google Play

Download on the App Store

Does not include cost of data for downloading the app. Compatible with selected mobile devices.

Visit the app store on your mobile device and follow the instructions below.

Search for **Accu-Chek Connect App**.

Note for Android users: If the app did not appear on the Google Play Store, your mobile device model might not compatible with the app. You can check your mobile device model compatibility at: https://tools.accu-chek.com/documents/dms/Accu-Chek_ Connect_App_Supported_Devices.html or call Accu-Chek Customer Care line at 1-800-88-1313 for further assistant.

Type in Accu-Chek. You may see a few Accu-Chek apps—be sure to select **ACCU-CHEK CONNECT**, with the logo shown here.

Select the icon and follow the on-screen instructions to install on your mobile device.

2

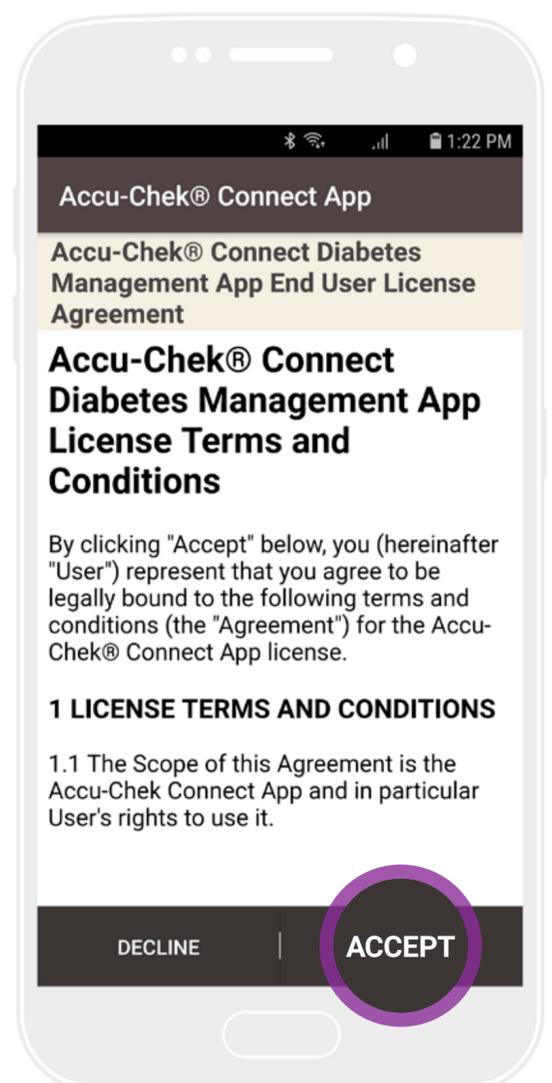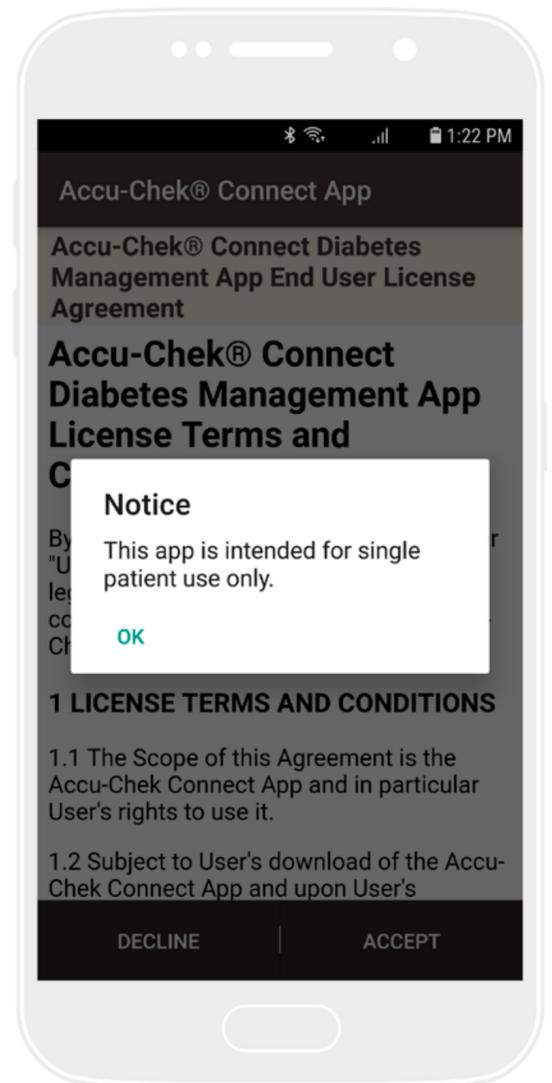# Pairing the Meter and Mobile Device

ON YOUR MOBILE DEVICE

Ready to use the app?
First, launch the **Accu-Chek Connect** app on your mobile device or tablet.

Before you dive in, accept the terms, and select **OK** to confirm that just one person will be using the app.

Note for iPhone users: The first time you launch the app, Health Access will ask for permission to chart data from Accu-Chek Connect in the iPhone Health app. This does not affect pairing your mobile device and the app.
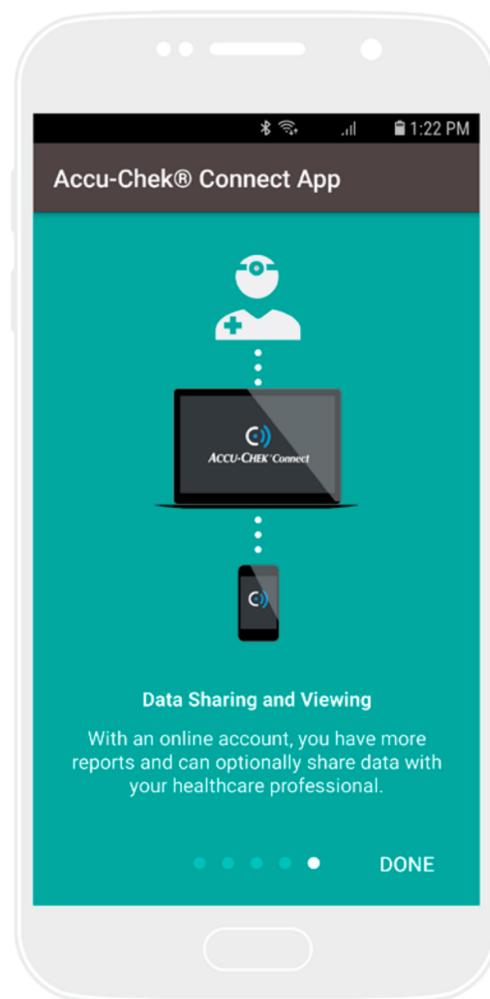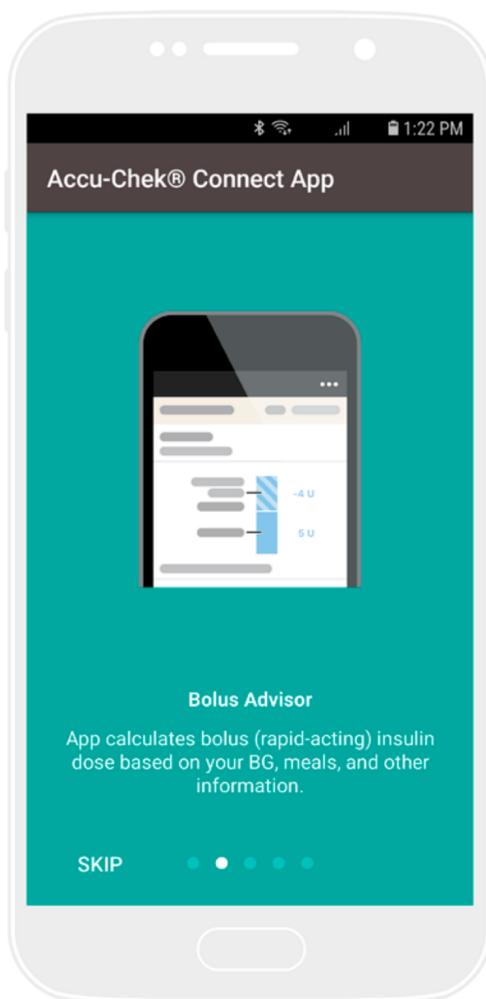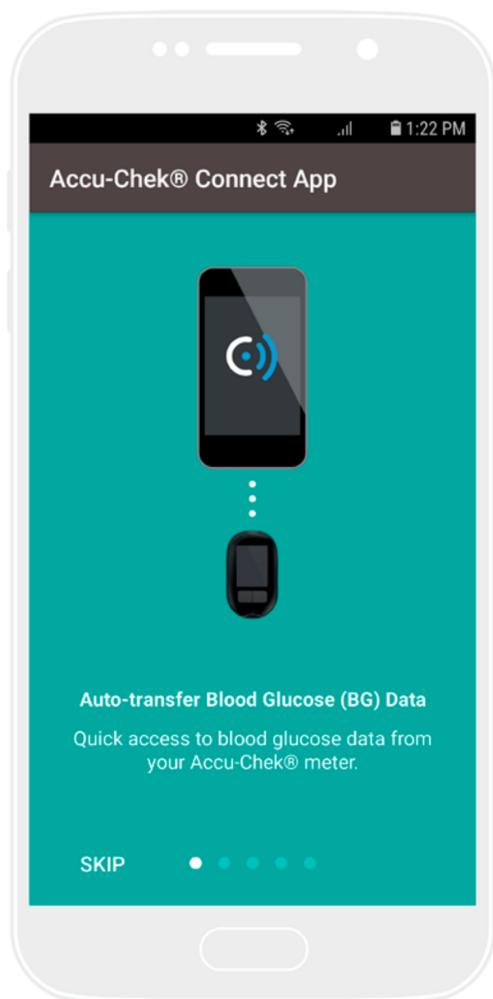
Then, **Accept** terms and conditions to use the app.

Pairing the Meter and Mobile Device

ON YOUR MOBILE DEVICE

The first time you open the app, **swipe through a quick tour** for an introduction to the key features. When you get to the end, select **Done**.

You can **Skip** this in the bottom left, and go straight to the **Start Up Wizard**.

Accu-Chek® Connect App

Auto-transfer Blood Glucose (BG) Data

Quick access to blood glucose data from your Accu-Chek® meter.

SKIP

Accu-Chek® Connect App

Bolus Advisor

App calculates bolus (rapid-acting) insulin dose based on your BG, meals, and other information.

SKIP

Accu-Chek® Connect App

Data Sharing and Viewing

With an online account, you have more reports and can optionally share data with your healthcare professional.
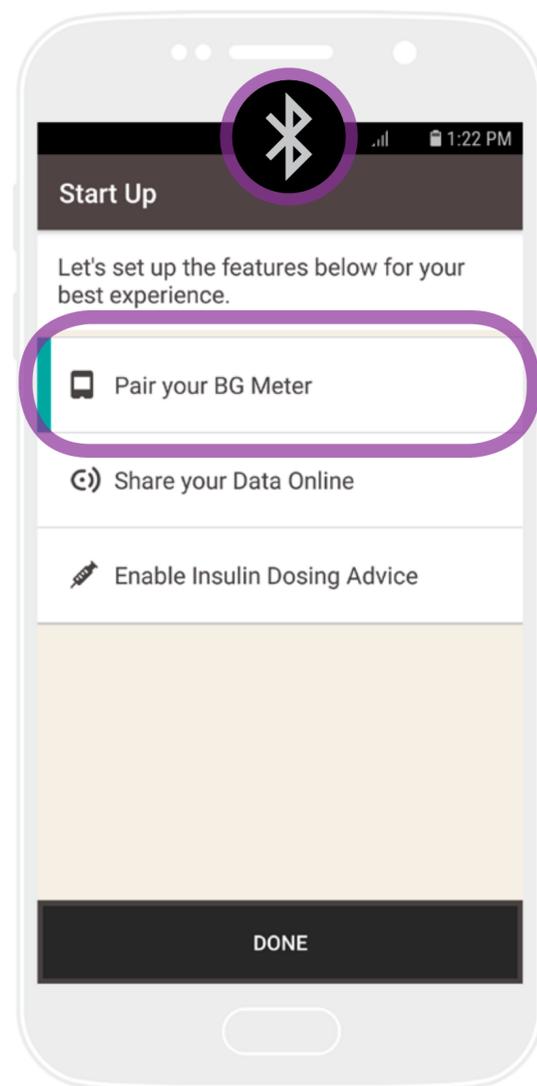
DONE

Pairing the Meter and Mobile Device

ON YOUR MOBILE DEVICE

Follow these step-by-step instructions to pair your meter and mobile device and start syncing data.

Make sure *Bluetooth®* [✳] is enabled.

In the app:
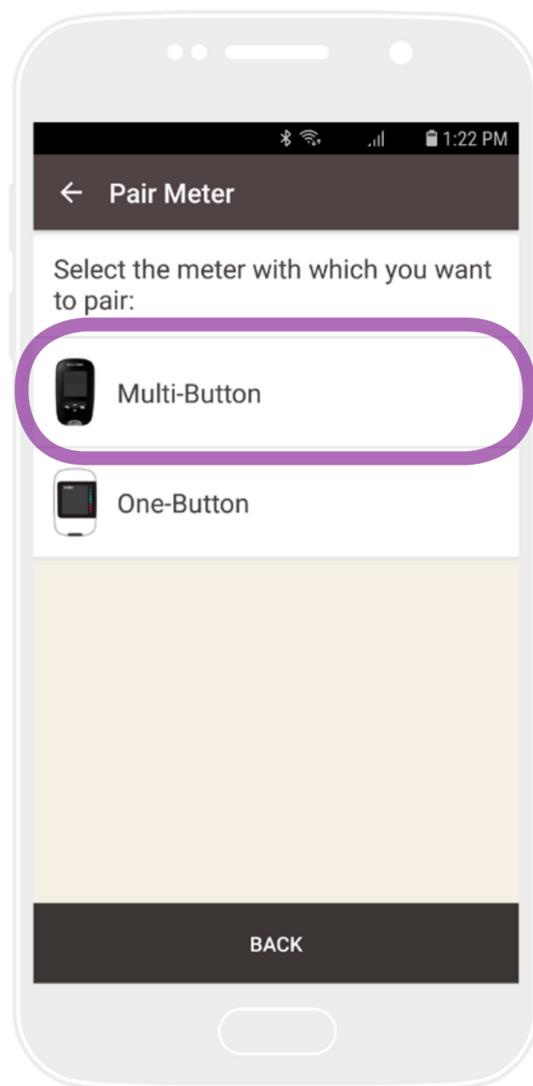Select **Settings** > **Start Up** > **Pair your BG Meter**.

Pairing the Meter and Mobile Device

ON YOUR MOBILE DEVICE
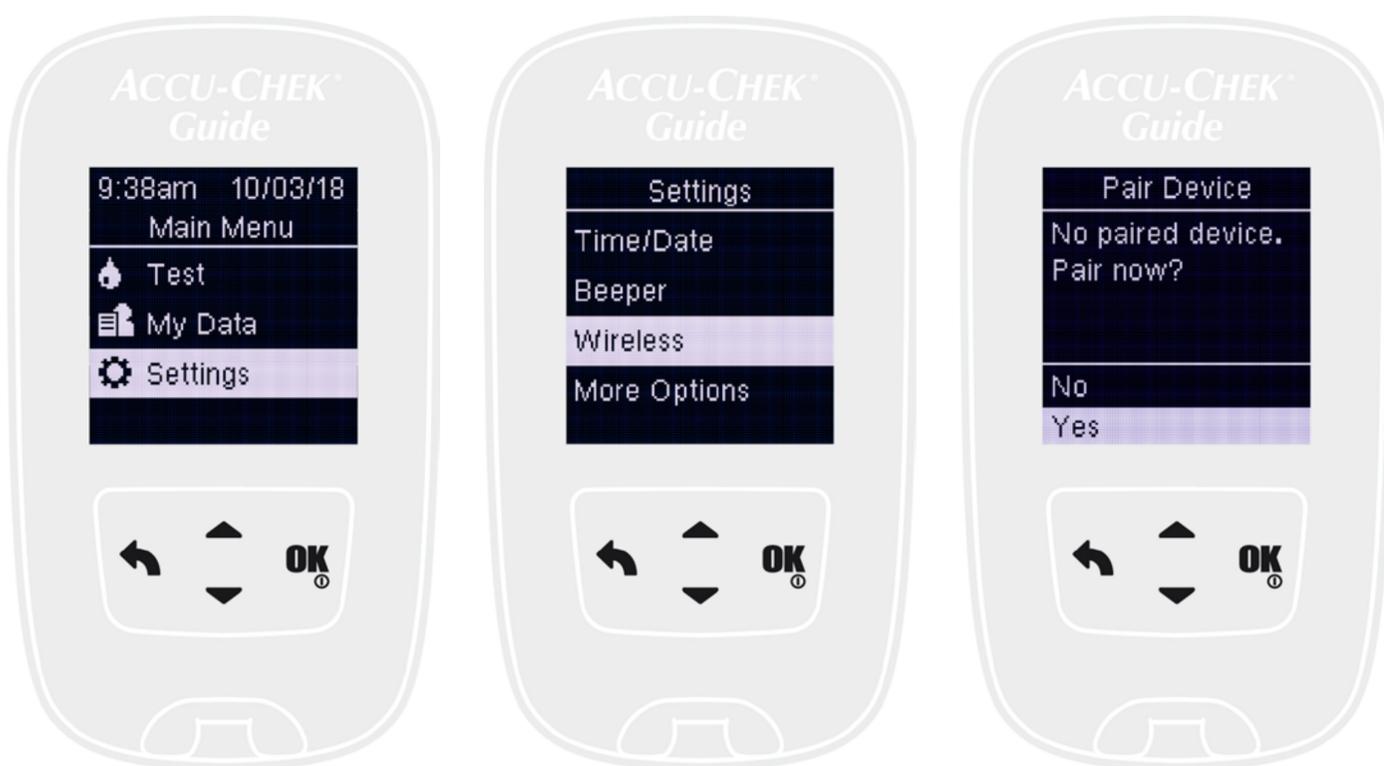
In the app:
Select **Multi-Button**.

Pairing the Meter and Mobile Device

 ON YOUR METER

Turn the meter on and use ▲ or ▼ to navigate and **OK** to select.

Select **Settings** > **Wireless** > **Yes**.

A pairing code will appear. Each pairing code is valid for 90 seconds.

(If you missed the pairing code, repeat the same steps again to generate a new pairing code)
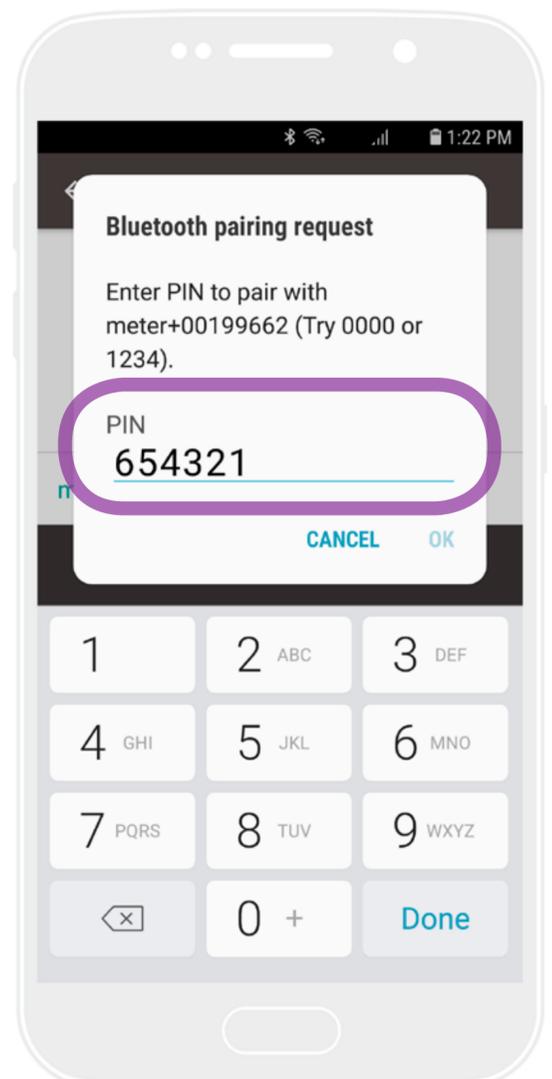
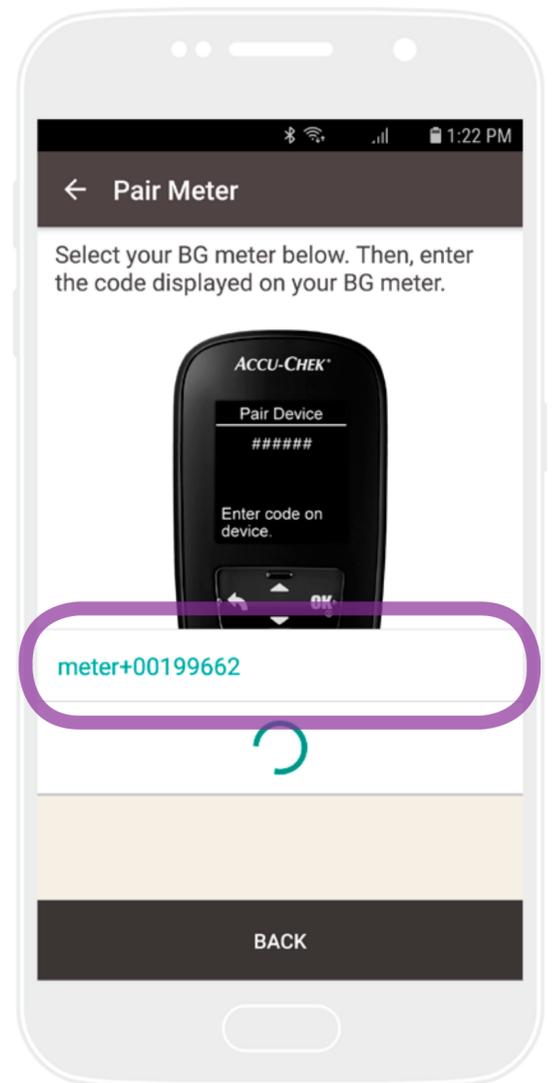# Pairing the Meter and Mobile Device

ON YOUR MOBILE DEVICE

In the app:
Select **Next**.

Select the **meter** you'd like to pair with and wait for the **Bluetooth Pairing Request** and your keyboard to appear on the screen.

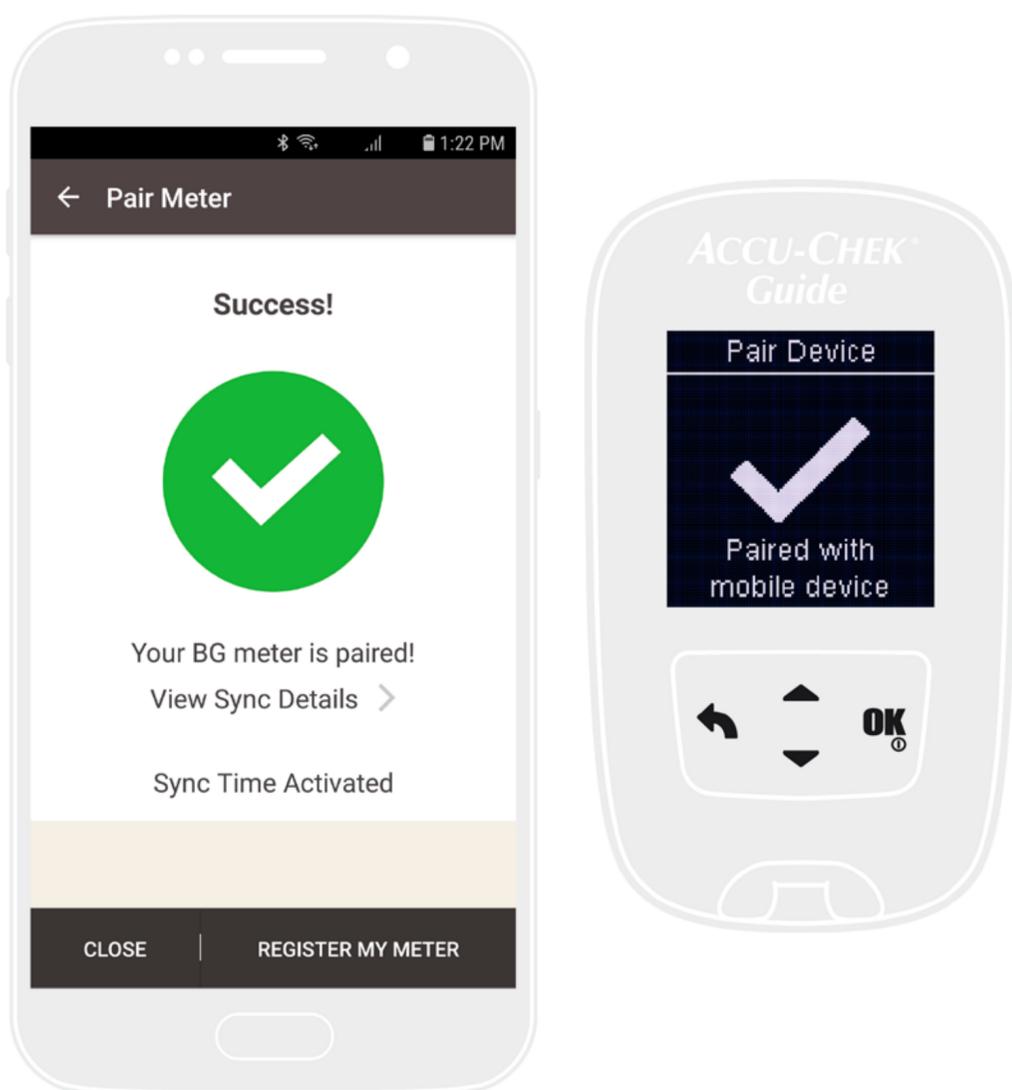Enter the pairing number displayed on the meter screen.

Select **OK**.

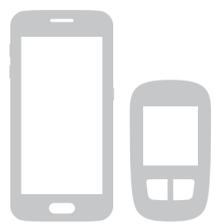# Pairing the Meter and Mobile Device

Confirm pairing:

The meter screen shows a checkmark when it pairs successfully with the app.

In the app:
Select **Close** after **pairing successful** or select **Back** to the Home screen.

Turn off the meter by pressing and holding the **OK** key. This will complete the process.

Transferring results from Meter to Mobile Device

Once your meter and mobile device are paired, you can send results to the app. The instructions will show you how.

ON YOUR METER

Perform a blood glucose test with your Accu-Chek Guide meter as usual.

ON YOUR MOBILE DEVICE

Make sure your paired mobile device is nearby and the Accu-Chek Connect app is running at the background if the mobile device is on sleep mode.

Transferring results from Meter to Mobile Device

📱 **ON YOUR METER**

Your blood glucose result appears on the screen within 5 seconds of a successful test.

Press **OK** to Add Comment to the test result *(Adding comment is optional)*.

Press ▼ to highlight the desired comment. Press **OK** to select it.

Note: Auto-Send must be set to On in the meter to automatically send blood glucose results to the Accu-Chek Connect app in the paired mobile device.

Auto-Send setting, please refer page 13.

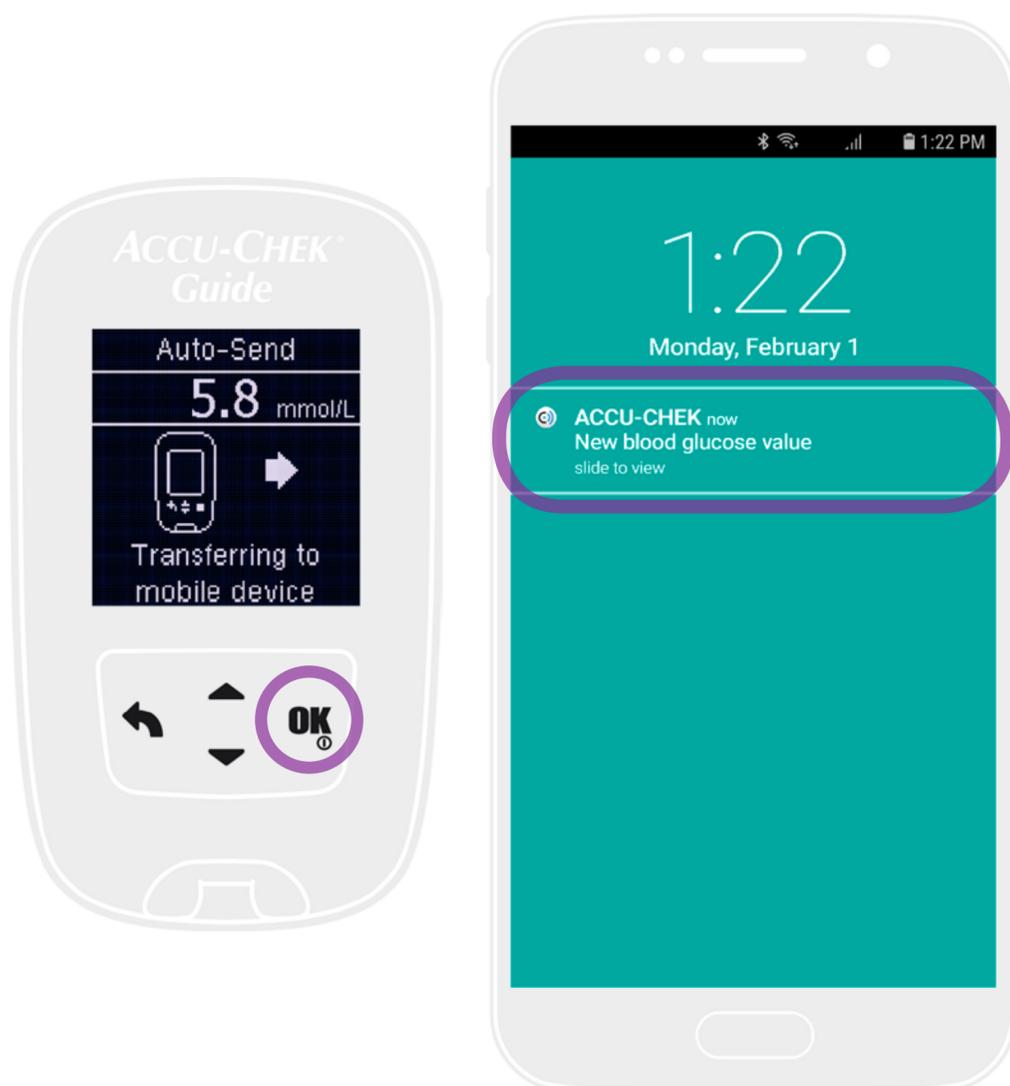# Transferring results from Meter to Mobile Device

ON YOUR METER

Press **OK** on your meter one more time to immediately send the result and comment to the app.

ON YOUR MOBILE DEVICE

Your blood glucose result appears on your app Home screen *(if you have app notifications enabled).*

Transferring results from Meter to Mobile Device

 ON YOUR METER

Enabling Auto-Send setting

Turn the meter on and use ▲ or ▼ to navigate and **OK** to select.

Select **Settings** > **Wireless** > **Auto-Send** > **On**.

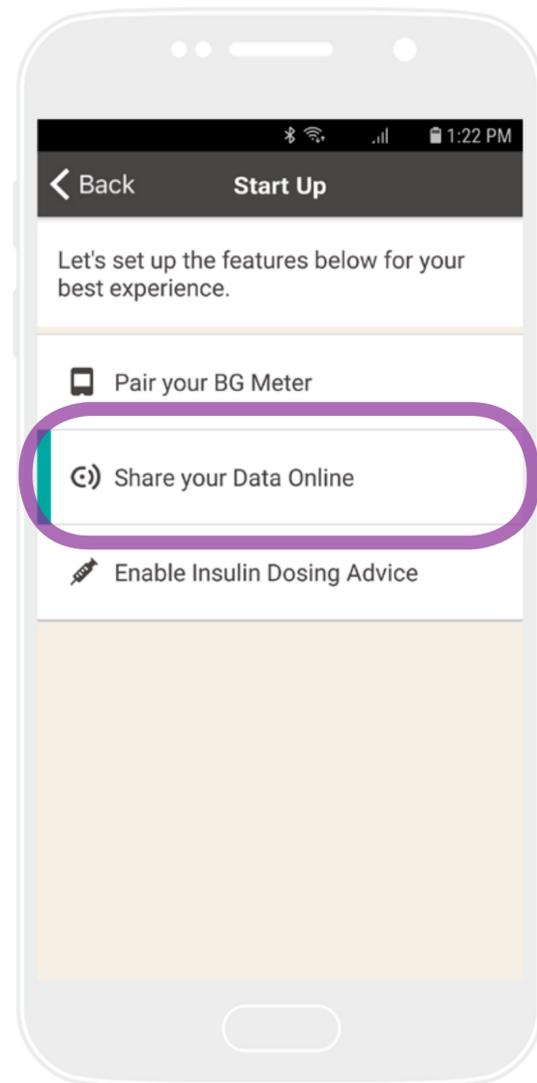# Setting up an Online Account

ON YOUR MOBILE DEVICE

You can create an online portal account within the **Accu-Chek Connect** app or the portal itself.

Follow these step-by-step instructions to activate your Accu-Chek Connect online portal account through your mobile device.

Start by selecting **Share Your Data Online** from the Start Up menu and select **Create Account**.

Note: Setting an online account is optional. User may benefit on secure and cloud based storage of blood glucose data if they have an online account.
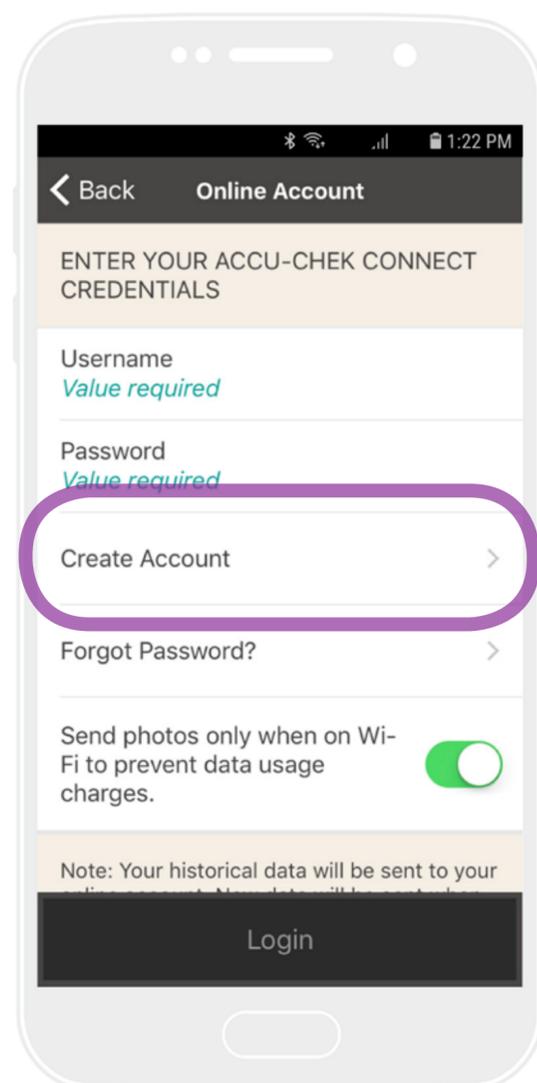
Setting up an Online Account

📱 **ON YOUR MOBILE DEVICE**

Fill out the personal information for the person creating the account and make note of your username and password.

Note: If you are creating the account for a child, enter your own information here.

Select **Next**.

Check the box if you are the person with diabetes. Otherwise, this is where you can enter the child's or patient's name.

Provide the additional details requested and select **Next**.

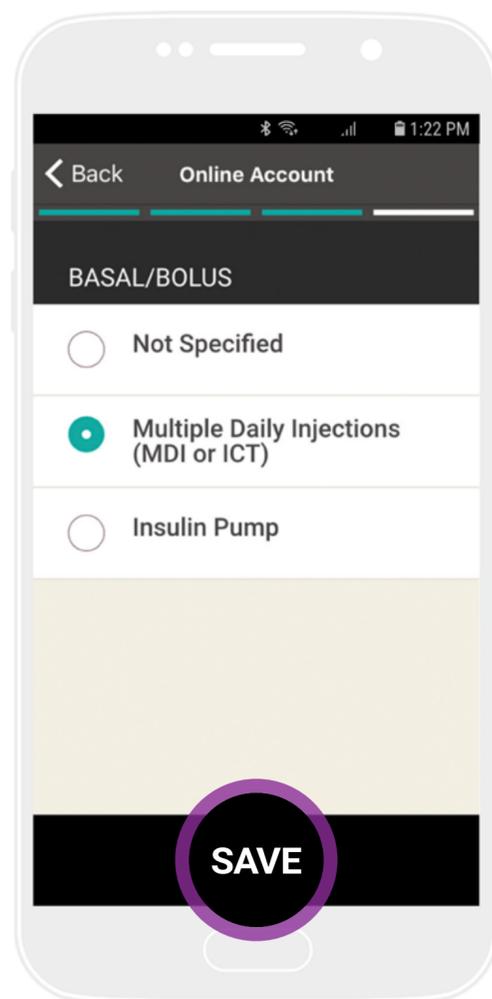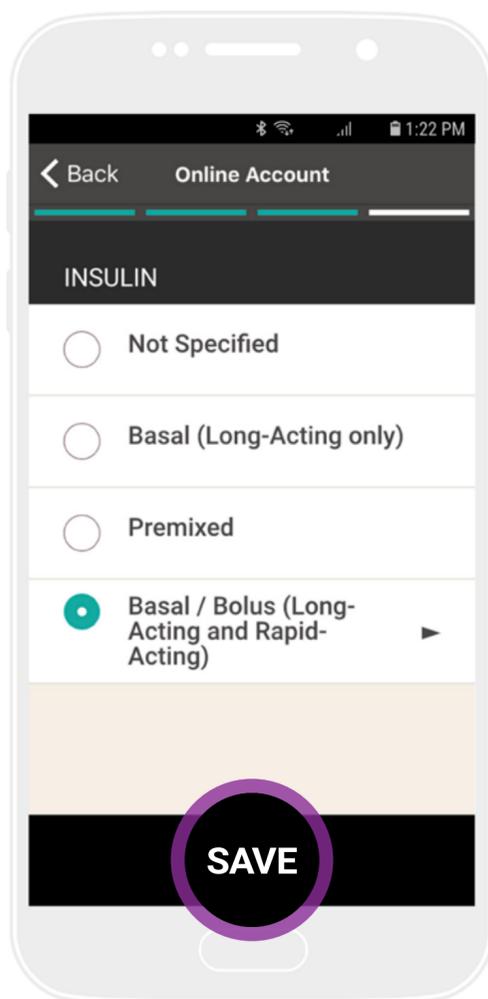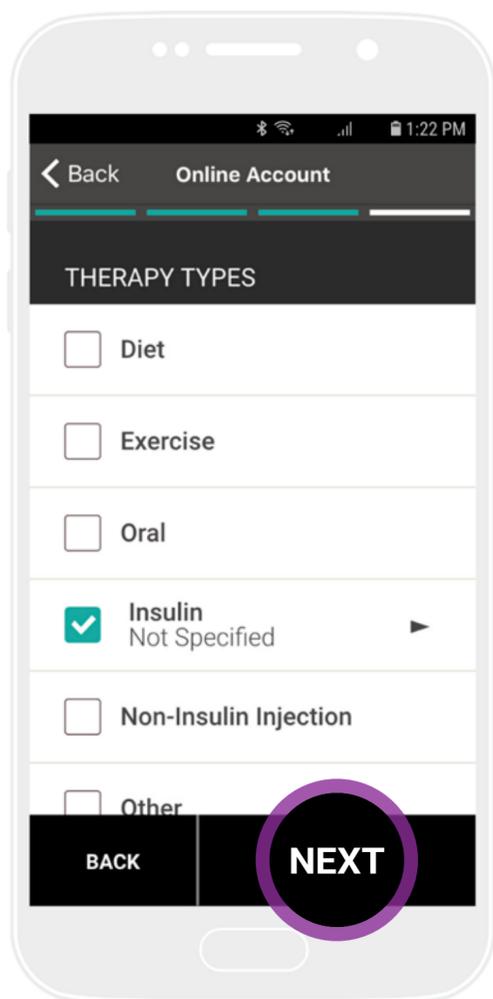# Setting up an Online Account

ON YOUR MOBILE DEVICE

Select your **Therapy Type** and, unless you use insulin, select **Next**.

If you use insulin, provide additional information on the screens that appear and select **Save**. You will be returned to the **Therapy Type** screen. Select **Next** to continue.
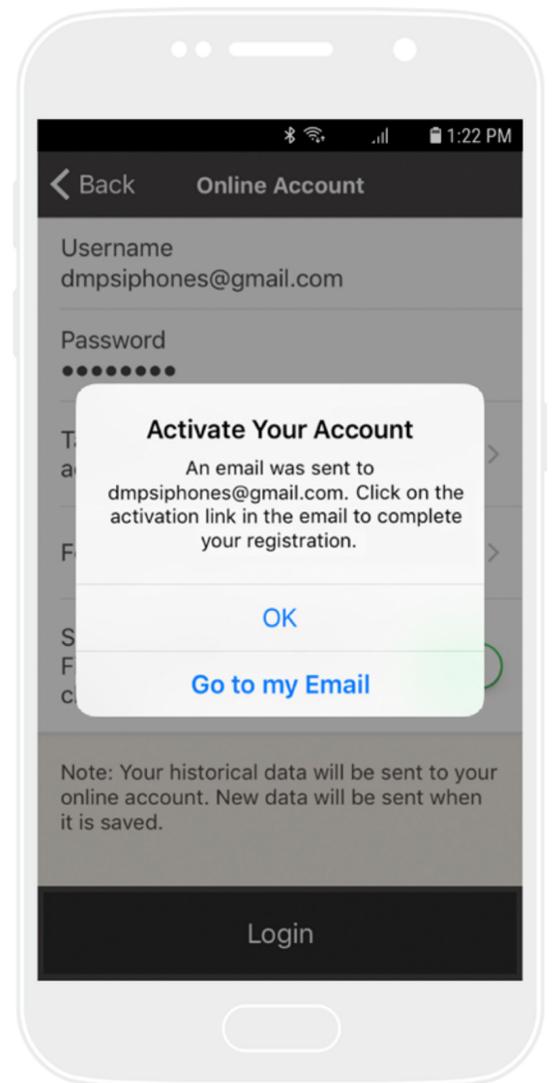
Setting up an Online Account

ON YOUR MOBILE DEVICE

After reading the **Terms of Use** and select Next, check the **Voluntary Consent** boxes on the next screen and select Accept.

An e-mail will be sent to confirm and activate your account.

Check your e-mail. Open the message with subject line **"Welcome to Accu-Chek® Connect online"**

Click the first link to complete your registration and activate your account.
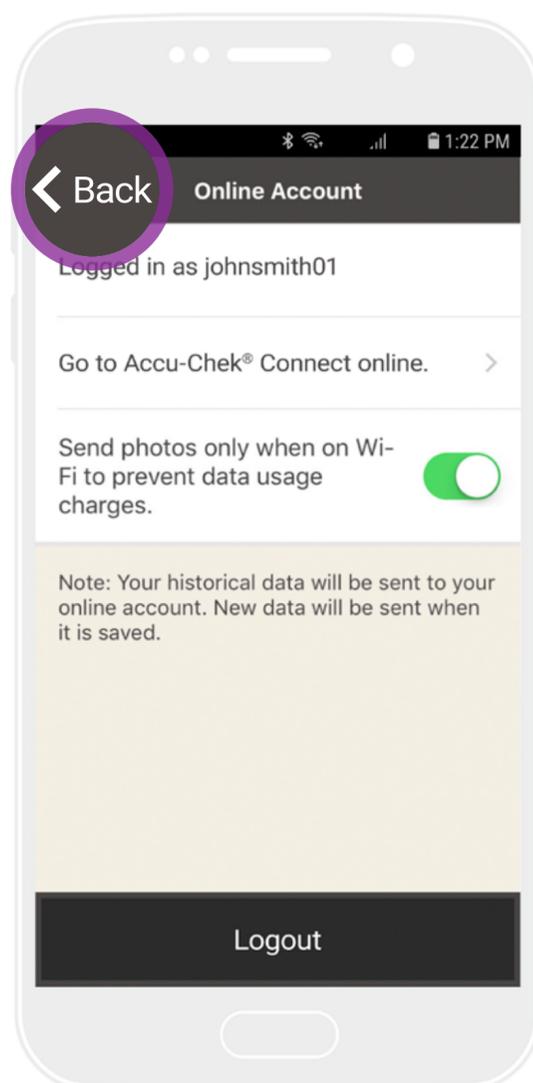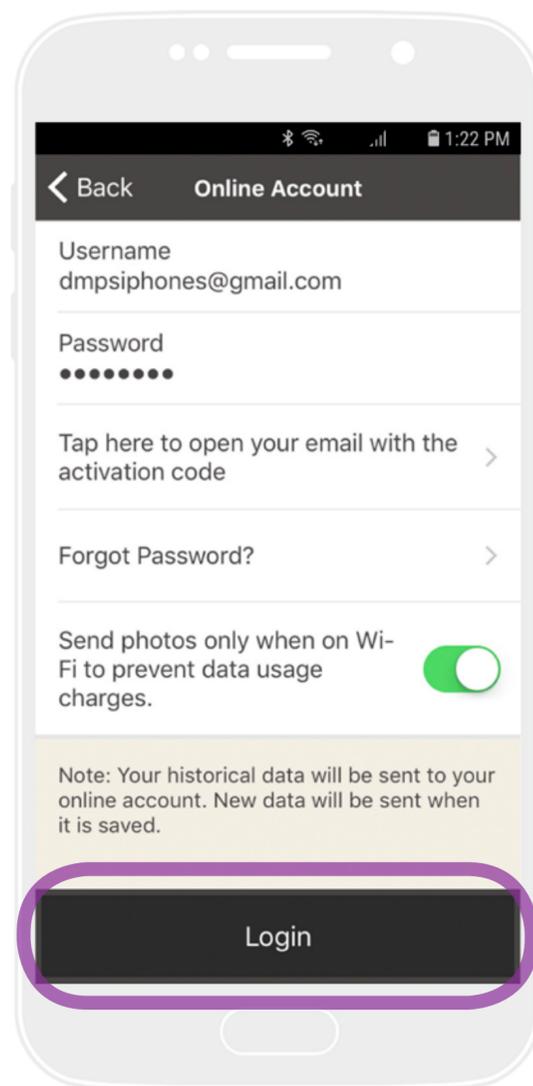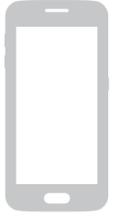
Setting up an Online Account

ON YOUR MOBILE DEVICE

When your account is activated, you will be taken back to the **Accu-Chek Connect** app which already logged in and data will begin transferring from your app to the online account. If you are not logged in, confirm your username and password and select **Login**.

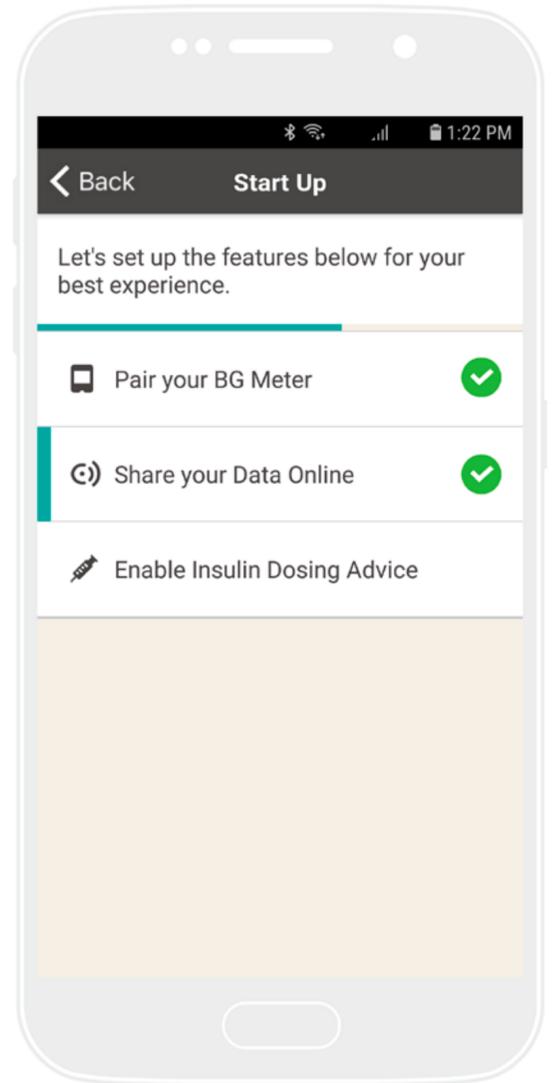Select **Back** to return to the **Start Up Wizard**.

Setting up an Online Account

ON YOUR MOBILE DEVICE

The app screen shows a checkmark when you've successfully activated your account.

Setting up an Online Account

ON YOUR MOBILE DEVICE

To reduce data usage by your mobile device, you can choose whether you send any photos you attach to your records over **WiFi** or the **Mobile Network**. This option is available any time you sign into the portal from the app.

If you select **WiFi**, photos will be held and synced with the online portal when your mobile device is connected to a WiFi network.
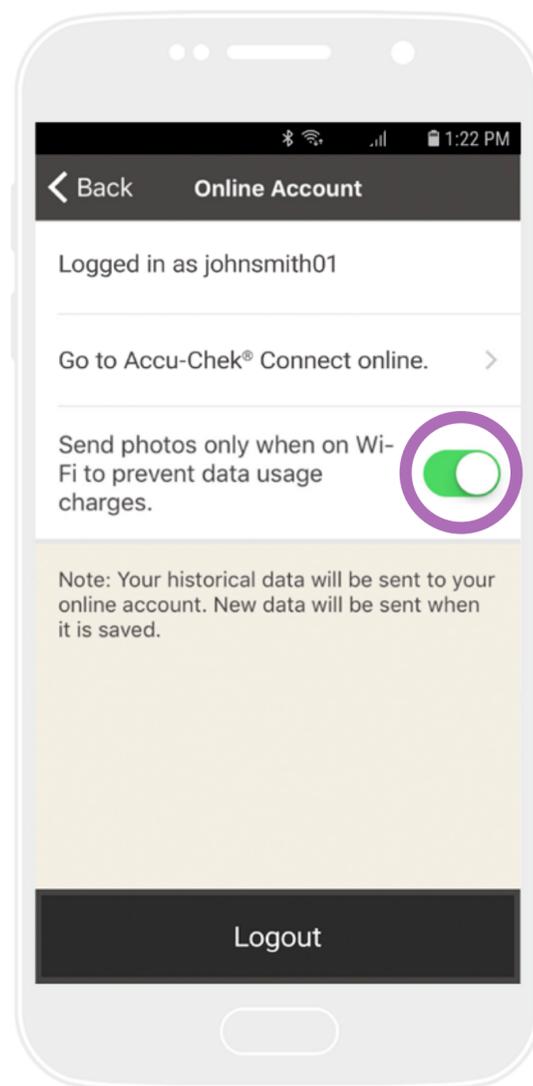
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